

CA-CX FAQ

Q: SMS messages from my cell phone did not activate the CA-CX

A1: Confirm that your mobile phone outputs an audible signal on the headset jack.

A2: Select the cell phone mode that provides the strongest and longest vibration time.

A3: Use the short cable to directly connect your mobile phone to the CA-CX.

Q: CA-CX flashes randomly when no calls have been received.

A1: Make sure the CA-CX is not placed on an uneven surface

A2: Your CA-CX may be placed next to a strong RF system. Try moving the CA-CX further away.

A3: Press the "RESET" but and replace the cellphone on the platform.

A4: Make sure CA-CX is not placed on a vibrating surface, for instance a countertop with kitchen tools.
Move the CA-CX to a stable surface..

A5: The cell phone was not placed correctly on the resting platform. Carefully replace your cell phone on the holder of the CA-CX

Q: Will the CA-CX detect WEA alerts?

A1: If you cell phone provider provides Wireless Emergency Alerts, the CA-CX will detect them.

Q: Must I have the CA-CX plugged in to the AC Adapter, to use the USB Charging Port to charge my cell phone?

A1: Yes, you must use the AC Adapter.